

Quality Policy

It is the policy of Arbus Ltd to establish, maintain and review an effective and efficient Quality Management System planned and developed in conjunction with all management functions.

This system shall, as a minimum, comply with the requirements of BS EN ISO 9001:2015 and sets out the means for providing its customers with a full range of services and products. These shall include site surveys, installation, repair, refurbishment and maintenance of vehicle and pedestrian parapets, guard-rails, handrails and cradle anchorage, Vehicle Restraint Systems and any other highway associated products or services as required.

The above systems will comply with customer's specifications and quality systems, together with any additional requirements of all appropriate regulatory bodies. Not only is this policy sound commercial practice, it is also a positive attempt to minimize the effect of the product liability legislation by recognizing the need to control the company's quality assurance activities at all stages.

This policy will provide a vehicle for implementing the company's goal in becoming the leading customer oriented business in the field of vehicle and pedestrian parapet systems. The company shall ensure that this policy is understood and implemented at all levels of the organization by quality awareness training where applicable.

Signed : Name : Karl Petters Position : Director

Signed : Position : General Manager

Date Signed : 15/02/18 **Review Date** : 15/02/19

